



Mattress Warranty Guide

Love My Casita mattresses are manufactured by MD Mattress, Corsicana TX, USA, and conform to the Federal Flammability Standard known as 16 CFR Part 1633.



Congratulations and Thank You

for purchasing a quality sleep product from Love My Casita!

Life of Warranty

This 10-year warranty begins on the day you take possession of your mattress(es).

It is recommended that you:

- Keep your receipt as proof of purchase.
- DO NOT REMOVE THE LAW TAG from your mattress(es).

Your receipt and Law Tag will serve as a means of establishing your warranty rights.

To prolong the life of your mattress(es), improve overall performance, and maintain your warranty:

- The use of a proper foundation is required.
- A quality mattress protector cover is recommended as a barrier against stains, burns, or other types of abuse.
- Avoid constant sitting in one place; it can create low spots over time.

Factors That Can Void Your Warranty

- Removing the mattress tag.
- Failing to provide proper support for the mattress.
- Any type of stain, accidental or intentional, caused by food, liquids, pets, dry cleaning fluids, etc.
- Getting your mattress wet. Some of the upholstery materials may compress if wet.
- Ironing your mattress. This may cause the cover to deteriorate.

What is NOT covered?

- Normal wear & tear.
- Mattresses with stains, burns, or similar abuse.
- Personal comfort. We cannot guarantee everyone's comfort.
- Impressions of less than 1½".
- Mattress(es) that have replaced the original(s) mattress(es).
- Damage caused by tampering with any component or part of the mattress.
- Damage caused by laundering, dry cleaning, or ironing.
- Damage caused by an act of nature.

Body Impressions

Body impressions are normal in quality bedding. Impressions indicate that the upholstery layers are conforming to your body's contours. These are not structural defects, but normal occurrences in the superior performance of the mattress. Impressions are going to be more noticeable on Full and Queen mattresses.

For questions regarding your warranty, contact
Love My Casita, casitamattress@gmail.com, (480) 331-5101

www.CasitaMattress.com